

Notes of Parkside Family Practice
Patient Participation Group AGM

Tuesday 16th June 2026 concurrent with the ordinary meeting held at Woodley Surgery 6.30pm

Attendance

David, Steve, Chris, Kate, Yasmena, Judy, Sheena, John, Bill, Amanda, Cara, Tina, Dr Burchardt

Apologies for Absence

Maura,

No communications have been received from Viny

Matters Arising

There were no matters arising

Review of the Past Year

The resignation of the practice manager created an opportunity to extend the roll to meet the increasing demand of the job. Cara, Tina and Kalsoom now share the roll. Cara is the first point of contact with the PPG. We are grateful for all their support including holding informal meetings whilst the new arrangements bedded in.

At the beginning of the year, we all agreed to amend the PPG Terms of Reference and change the meeting schedule to quarterly, alternating between face to face and online, meeting in the evening and at lunchtime. This has worked reasonably well except for a Zoom technical hitch. Every meeting was run as planned with only one unavoidable change of date due to staff training.

Simon Shaw from Healthwatch came to tell us about his work with PPGs. He has now moved on. On 31st March BOB ICB (Buckinghamshire, Oxfordshire, Berkshire Integrated Care Board) ceased to exist and their work was combined into the Thames Valley ICB. We have heard little from them since.

The Wokingham PPG Forum has yet to meet

Notable topics during the year included

- We were very pleased to be involved in Dr Burchardt's research project on infrequent attenders. We have learnt a lot and are happy to follow its ongoing development.
- The lift in the Woodley Surgery was finally rebuilt and operational in time for the Spring Covid Clinic. Congratulations to all for getting this resolved.
- Staffing levels have held: We have a full Doctor complement and new pharmacist. The loss of some key personnel and the doctors' strikes had minimal impact on services.
- Clinic for Covid vaccination boosters went well.
- DNA (did not attend) numbers are still unacceptable.
- Anti-social behavior and patient aggression have been controlled.
- Communication between RBH and GP practices remain a problem, not helped by poor postal deliveries.
- Anima is gaining ground, though not yet universally popular.

On the downside Sheena reported that she has yet to get the patient survey updated but hopes to implement the actions agreed in the next 2 months.

Election of Committee

Sheena, Judy and Kate were willing to stand again as Chair, Vice Chair and Note Taker. There were no other nominations so all 3 were unanimously re-elected for another year.

A.O.B.

There was no other business

Date of the next AGM

June 2027. The final date will be arranged nearer the time.

The meeting closed at 7.00pm