

PPG Meeting and Social 17th December 2024 7.00pm at Woodley Surgery

Welcome

Sheena welcomed everyone including Dr Burchardt to the meeting

Attendance

David, Chris, Kate, Sheena, Bill, Leo, Amanda, Dr Burchardt

Apologies for Absence

Steve, Yasmena, Judy, John, Viny, Maura.

Notes of Meeting (15th October 2024)

Notes of the meeting were agreed

Matters Arising

Following the discussion at the last meeting, Sheena had looked at the information available about the performance of NHS 111 she gave the link to the Website to enable anyone to look up the performance etc of NHS 111. The link is at the end of these notes.

Report from Parkside Practice

Dr Musa has now left and Dr Masad has replaced him. He has been in post for the last 6 weeks and has settled in well.

The Pharmacist has left due to a house move out of the area. A new Pharmacist has been appointed and will start in February. There are 2 new receptionists, Ruth and Lucy. 7,276 patients have now signed up to Anima the online booking system. This is 1,200 more than 2 months ago. There are 150 actions a day of which 90 are Admin ones. Medical booking requests can only be made between 7.00am and 4.00pm. Admin ones can be made at any time. The system will be expanded with more booking slots as more patients sign up.

It was asked what happens if a patient is offered an appointment via Anima but is not available at the time given but is still in need of a consultation. Are they able to request a different time? Also a patient can only have one account with one email address attached. Some patients have a joint email address with their partner. Another question was how you change your email address on the system if it becomes necessary. Leo will look into these questions and report back.

Flu and Covid vaccines have now been completed including house bound patients.

Thanks to Dr Burchardt for completing these.

With hindsight a couple of things could have been done better. A task force has been set up to make sure things run more smoothly next year.

4,600 patients have had the flu vaccine of which 1,300 were done at the surgery.

The RSV (Respiratory Syncytial Virus) vaccine program is ongoing. Not as many patients are coming forward for this. There is a cut-off age limit of 80 years of age. Unfortunately, the NHS website was calling patients to book their vaccine but the Green Book that Surgeries work to said a different criteria which meant that some patients were initially turned away. This has now been sorted by the practice.

Doctors are still working to rule. The ICB (Integrated Care Board) is aware of the pressures that doctors are under. The Earley and Woodley MP (Yuan Yang) is talking to Practices in the area. She has set up a meeting with Parkside on 30th January. Leo will report back on this at our next meeting in February.

The Asylum Hotel reopened on 5th November. The practice and Wokingham Council had not been notified that this was happening in advance. 267 males are being accommodated

in the hotel and some Practices' including Parkside and Brookside have to take on the responsibility for the health of those staying there. The Practice is paid for health checks, but no more money is paid if treatment is necessary.

Dates of Future Meetings 2025 all Meetings start at 7.00pm at Woodley Surgery

Tuesday 11th February

Tuesday 1st April

Tuesday 3rd June Meeting and AGM

Tuesday 5th August.

These are provisional dates.

They are all out of school holidays with the exception of August.

The rest of the year will be discussed near the time as Flu and Covid clinics will take priority.

A.O.B.

Bill asked about the Shingles vaccine cut off age limit. Dr Burchardt said the age range had changed and it was complicated to work out.

Bill had read that it was 65 or 66 for the cut off.

It was suggested he should ask at the surgery as the latest information would be available there.

He also asked about the availability of NHS dentists and could this be put on the Parkside practice website for information. It was not known at the moment whether there were any NHS dentists in the area taking on patients.

Date of Next Meeting

11th February 2025, 7.00pm at Woodley Surgery

The meeting closed at 8.05pm

Mince pies, biscuits and fruits juice was then enjoyed and seasons greeting exchanged.

Many Thanks To the Doctors and Staff at Parkside for all their hard work during the year

Link for NHS 111 see below

<https://www.england.nhs.uk/urgent-emergency-care/nhs-111/nhs-111-service-specification/>

<https://www.england.nhs.uk/statistics/statistical-work-areas/iucadc-new-from-april-2021/>

(updated regularly)