

PPG Meeting 11th February 2025 7.00pm at Woodley Surgery

Welcome

Sheena welcomed everyone including Dr Louth to the meeting

Attendance

David, Steve, Chris, Kate, Judy, Sheena, John, Bill, Leo, Viny, Dr Suzana Louth.

Apologies for Absence

Yasmena, Maura, Amanda

Notes of Meeting (17th December 2024)

Notes of the meeting were agreed

Matters Arising

Leo had looked into the questions about Anima from the last meeting. If a patient wishes to change their email on Anima they must contact the surgery as it cannot be changed on the system by the patient. They must have their NHS number when contacting the surgery. The whole account has to be deleted and another account set up in the new email ID. If couples have one email address between them the Anima account is set up with one person. The other person has to be put down as a dependent. Or the second person must obtain their own email account. This was thought to be something that would come up frequently as more patients join Anima.

Report from Parkside Practice

There is now 7915 patients signed up to Anima an increase of 639 since November. The Practice has 17,398 registered patients.

There are pressures as there is never enough appointments. Doctors are still limiting appointments to 25 per day but this is being managed well. Doctors will always see babies, the elderly and pregnant women.

The use of AI using a Chat Bot to answer questions was discussed. Sheena said that the problem with that is that a Chat Bot doesn't understand 'yes but' as it is only programmed for yes /no answers. It was thought that maybe AI could be useful in joining up different branches of the NHS but this is not imminent.

There is a meeting on Thursday 13th February on 'The NHS Future'. Items on the agenda are - Technology, Care in the Community and Preventing poor health. Sheena will attend. A clinical pharmacist will be starting in April. The government has an initiative to fund newly qualified doctors (qualified for less than 2 years). This runs out in April but it is hoped that it will be continued. Part of the criterion to get the funding is that the Doctor must not be known to the practice. This makes it difficult for Parkside as it is a training practice and trains new doctors that could join Parkside Surgery. Hopefully this rule this will be changed soon. The surgery is short of available rooms to house a new doctor. The rules governing Locums have now made it not such an attractive proposition so more newly qualified doctors want to become salaried GPs.

There may be a sharing in the PCN (Primary Care Network) with 3 Practices Parkside , Woodley and Wargrave seeing all patients.

PRG (Patient Reference Group)

Technical Issues are still a problem . Around 80 patients will be needed on the reference group. They will need to be a cross section of ages and ethnicity to create a useful group.

Leo will talk to Kalsoom about this.

Patient Survey 2025

It was decided to go ahead with the patient survey so the Patient Reference Group when it is formed will be asked to participate.

Surgery Text Messages

It was said that sometimes the text messages from the surgery regarding test results are rather short and do not address the concern of the patient. It was understood that replies to these messages would not be a viable action but it did appear to be a box ticking exercise. If a little more information could be included in the text a patient's mind could be put at rest and a follow up call to the surgery would not be necessary.

Obtaining a PSA test

A PSA test can be requested by using the medical request part on Anima or of course by phoning the surgery.

Best Wishes to Dr Brock

She is not retiring until after our next meeting in April. Dr Brock hopes to be present so we will be able to give her our best wishes then.

Dates for future meetings

The dates were agreed up to and including the August meeting

They are

Tuesday 1st April

Tuesday 3rd June Meeting and AGM

Tuesday 5th August.

A.O.B.

Steve said that his vaccination record was not complete. Some vaccinations done in a pharmacy did not appear on his record. He keeps his own record but wondered why this should be. It seems that some pharmacies do not pass on vaccination data.

Leo is following up trying to get the lift at Woodley Surgery replaced.

The RBH will not be relocated and rebuilt in the near future as had been hoped. There is a possibility of a hub like the one in the center of Reading.

There could be a hub in West Berkshire, RBH, Wokingham and Bracknell.

There will be a Spring Covid vaccine program for the over 75s but there is no information as yet.

Date of Next Meeting

1st April 7.00pm at Woodley Surgery

The meeting closed at 8.45pm

