

PPG Meeting 9th April 2024 7.00pm by Zoom

Attendance

Chris, Kate, Judy, Sheena, John, Maura, Dr Thilo

Apologies for Absence Received from

Viny, David, Yasmena, Bill

Notes of Meeting (06.02.2024)

Notes of the meeting were agreed

Matters Arising

Sheena Printed off the messages to Leaza and made a booklet of them she gave them to Leaza with a box of chocolates from us all. Leaza put together the Practice Leaflet before leaving. Leaza has new a Job working with 3 Practices - Parkside, Woodley Centre and Wargrave for BBO (Berks Bucks and Oxon) integrated care board on the digital side of things so we will still see her from time to time.

Report from Parkside Practice

Dr Thilo brought us up to date with matters regarding the Practice now Leaza has left.

Dr Brock sent apologies that she was unable to make our meetings due to other commitments on our meeting dates. Sheena will speak to Dr Brock to see if any other days would be more suitable.

Lea Ashton (Please accept my apologies if I have misspelt his name) will be joining the Practice on 13th May as Practice Manager. He has worked in admin in a large Dental Practice with several dental surgeries. He has shadowed Leaza before she left. In the meantime the rest of the staff are covering for her. Sheena will meet with Lea after 13th May hopefully before our next meeting.

A new system of booking appointments online is being introduced slowly in small steps. This system is known as Anima and is already widely being used across GP Practices. Patients are able to book appointments online inputting the reason for the appointment. The appointment is booked onto the system automatically. Dr Nijran is overseeing the role out for this. The system is operated by a private company and the Practice will be covering some of the costs. This will not replace phoning the receptionist as some patients will not be able to use this system but will hopefully free up the phone lines.

A.O.B.

Sheena asked about new contracts being imposed on Practices and said that another local practice had asked patients to write to their MP about this. Dr. Thilo said that she didn't think Parkside would be asking patients to do this but there is a Partners meeting coming up and she thought the new contract would be on the agenda.

GPs are being asked to do more for less. GPs are not talking about striking as yet but if funds for the Practices are cut and work loads increased under this new contract it could not be ruled out. In relation to this Judy sent a link to a planning permission request for a new care home in Woodley. Please see the link at the end of the notes.

Kate thanked Sheena on behalf of us all for organising the farewell gift and card for Leaza.

Sheena thanked Dr Thilo for attending the meeting and keeping us informed.

The next meeting is the AGM followed by the ordinary meeting.

If anyone would like to put their name forward for Chairperson or note taker please do so before the next meeting.

A Chairperson and notetaker will need to be elected at the AGM so nominations will be required.

Date of AGM and Next Meeting

The Date and venue of the next meeting was set as 11th June.

This and the Venue will be confirmed or changed as necessary after Sheena has spoken to the new Practice Manager and also to Dr Brock.

The meeting closed at 7.45pm

<https://www.readingchronicle.co.uk/news/24242274.loddon-vale-gp-pressure-new-care-home-approved-nhs-warns/>