

# SEE YOUR GP SURGERY DIFFERENTLY

We have been busy recruiting an extended clinical and non-clinical team to improve our services to you.

When you phone with a query or health need you will be signposted by our receptionists to the most suitable member of our team.

As well as being offered a GP or nurse appointment when necessary, our extended team has a wide range of experience and skills to meet your needs.

You may also be referred to our colleagues in the community pharmacies for certain minor complaints, blood pressure checks and contraceptive advice.

We welcome your feedback on all our services.  
The Partners, Parkside Family Surgery



## OUR PHYSICIANS ASSOCIATES

Louise Edmunds works alongside our GPs to help manage routine and urgent appointments, telephone triage appointments and home visits. She can help with diagnosing and treating health conditions, ordering tests and interpreting results, as well as supporting people with long-term conditions.

## OUR PHARMACY TEAM

MaryJane Ozo-Eson – Senior Clinical Pharmacist  
Krissy Singh – Clinical Pharmacist  
Bonnie Houghton, Sylwia Godden – Pharmacy Technicians

Our pharmacy team are experts in medicines and help people stay as well as possible. They support those patients with long-term conditions such as asthma, diabetes and high blood pressure. They can provide advice & reassurance, review your medication and agree and make changes to your prescription.

## OUR CARE AND SUPPORT TEAM

Social Prescriber – Julia Wheeler  
Health and Wellbeing Coach – Mark Quirk  
Mental Health Practitioner – Ruvimbo Katsholo  
Wellbeing Practitioner (MIND) – Mandy Salter  
Care Coordinator – TBC

Our care and support team are here for your wellbeing, including mental health struggles, coping with everyday living and long-term illnesses. They can connect those feeling lonely, overwhelmed or in need of help to local support services, from activity groups to debt and housing advice.