

## **PPG Meeting Tuesday 21st June 2022 Following AGM at Woodley Surgery**

### **Attendance**

David, Steve, Chris, Kate, Yasmena, Judy, Sheena, John, Bill, Leaza

### **Apologies for Absence**

No Apologies

### **Notes of Meeting 12.04.22**

Notes of the meeting were agreed

### **Matters Arising**

There were no matters arising

### **Report from Parkside Practice**

The work at Green Road has finally been completed. Unfortunately there has been a water leak which has had to be sorted out. The new check in system at Green Road is not working. There is no data point nearby but this will be addressed shortly. The Green Road premises now has all hard surfaces for ease of cleaning but this makes for a noisy interior. The TV sounds very loud.

All Covid vaccine clinics have now been completed. The practice will not be receiving any more covid vaccines.

Flu and covid together will probably be delivered in the Autumn. These clinics will be bookable and not walk in.

There has been no Government decision yet on the cohort to be offered these but it is thought that it will be over 65's and vulnerable patients. The flu vaccine offered last year to the 50's and over did not have a large take up so it is unlikely that the Government will sanction this cohort in the Autumn.

Dr Hussain is leaving, we all wished him well and were sorry to hear of his departure.

A new partner is in place - Dr Nijran. He is already employed at the practice but will become a partner. Sheena will drop a leaving card into the surgery on our behalf.

Repeat prescriptions will be taken in one day and processed the next day and sent to Pharmacies. This will even up the workload for the doctors as Leaza will be able to apportion similar loads to each doctor. This will mean that it will take one extra day before reaching the pharmacy but will still be within the 3 day guidelines on the prescription form.

A paramedic has been employed by the surgery directly. The funding for a paramedic only applied to grade 5 and 6, there was no funding for 7 and above so the practice will fund this. The new paramedic is an 8A. They will be able to do home visits as well as working in the surgery and will start at the end of July.

A doctor in her final year has been recruited to start in August.

The practice is now up to strength but one nurse has been on sick leave and is likely to want to retire.

### **A.O.B.**

It was said that telephone consultations when a patient is told they will be phoned either in the morning or in the afternoon can be very difficult for the patient as they could be waiting for a call for several hours. If they attended the surgery there would be an expectation that they would be seen by the GP in a reasonably close time frame to their timed appointment. It was asked if the times could be narrowed down. Leaza said the receptionist booking the call would take into account people unable to answer at various times eg teachers and people travelling to work etc.

Steve was concerned about how the PPG could move forward. There are no standard terms of reference. Some PPG struggle while others thrive. Steve was anxious that a GP should attend our meetings as we are a conduit between staff and patients. Sheena did not want GPs to be subjected to a whinging session but it was thought that GPs should know the patients side of things as we should hear of the concerns of the GPs.

Sheena asked if we could all think of solutions to Steve's concerns and that they should be brought to the next meeting.

Leaza said that the practice would be having a meeting soon and would bring our concerns to it.

The meeting closed at 9.00pm.

### **Dates of next meeting**

Tuesday 6th September 2022 7.00pm at Green Road

### **Dates, Times and Venues of Future Meetings (Suggested but yet to be agreed)**

Tuesday 1st November 2022 7.00pm at Woodley Surgery

Tuesday 3rd January 2023 7.00pm at Green Road

Tuesday 7th March 2023 7.00pm at Woodley Surgery

Tuesday 2nd May 2023 7.00pm at Green Road

Tuesday 3rd July 2023 Probably following on from the AGM at Woodley Surgery (AGM date to be agreed but would start at 7.00pm).