

PPG Meeting by Zoom Monday 7th February 2022 at 7.30pm

Welcome

Sheena welcomed us all to the meeting and wished everyone a belated Happy New Year.

Attendance

David, Kate, Yasmeena, Sheena, Leaza, Bill, Steve.

Apologies

Judy, Chris, John.

Notes of Zoom meeting (06/12/21)

The notes were agreed.

Matters Arising

There were no matters arising

Reference Group - To agree the notice for the Woodley Herald Summer edition

Leaza could not find any information about a patient reference group from Health Watch. It was decided to put a notice into the Woodley Herald for July asking if patients of the practice would like either to join the PPG or the Reference Group. Sheena will email out an amended version for everyone's approval. This would include an email address to contact the practice this is bwccg.pfp@nhs.net

Please could everyone contact Sheena to either approve or suggest further amendments A.S.A.P to make sure we make the July edition.

Leaza had spoken to other GP surgeries with regard to Patient Surveys and they said they used Survey Monkey. Using this would enable us to be sure we complied with GDPR. The PPG had used Survey Monkey in the past but we found it was difficult to adapt to our specific questions. Kate thought there was a charge for using Survey Monkey. This would have to be followed up to see if that was the case.

The way the Reference Group could be contacted could be a problem as there is usually a limit of 150 emails, we could have 500. David said that his Parkinson group got around this by breaking down the numbers into smaller groups and emailing them as a block - Group 1, Group 2 etc.

Report from Parkside Practice

Leaza has spoken to the GPs and they are willing to send a representative to the meetings but would prefer to commit one GP per quarter rather than bi monthly.

It was discussed whether the meetings should be changed to a Tuesday as Mondays is a late opening night at Woodley surgery. We could then alternate between Woodley and Green Road when the building work there is finished.

There have been snags in the progress of the building work at Green Road. This was due to problems with drainage pipes and tree roots. The surveyor has had to redraw part of the plans for the footings for the extension due to these problems.

The entrance has been demolished and part of the waiting room has been partitioned off while the work continues. The temporary ramp which should have gone by now is still in position to allow access for wheelchairs etc. but it is not ideal.

Unfortunately it is impossible to close the building and relocate completely during the work to Woodley as the surgery must be available for patients.

Hopefully the work will be concluded by Easter. Unfortunately the work has gone over budget due to the problems encountered but money is available for the work to be completed.

The Paramedic that was to have joined the practice has decided not to take up the position so the post has been re-advertised.

A new Physician Associate has been appointed and also a new nurse..
A new Reception Manager has been appointed who is very supportive and is full time.
It is hoped a new GP will appointed in the near future.

Winter Pressures

There has not been as good an uptake of the flu vaccine as anticipated. This has to be ordered very far in advance so it is difficult to anticipate how much will be needed. Leaza thought that as the local pharmacies got the vaccine before the surgeries many people got the vaccines from pharmacies instead.

Sheena asked how the data is recorded when both pharmacies and surgeries are vaccinating. The data is collated onto one system but the way it is done is different to the system for covid vaccines. The Practice has not had any Covid vaccines since the big push to get people vaccinated by Christmas. The large vaccine hubs are doing most of the work now as they can vaccinate 800 to 900 people a day where as the surgery can only manage about 95.

The practice has been lucky with only 1 nurse and 1 receptionist having Covid. But with negative PCR tests and daily lateral flow tests staff with family members off with Covid have been able to continue working.

The Practice is starting to target pregnant women to have the flu vaccine.

A small Covid clinic will be put on to vaccinate immune suppressed vulnerable 5 to 11 year olds. Sheena asked if there was information on the web site regarding foreign travel requirements bearing in mind half term is approaching.

Leaza said the NHS England website had all the information. It was suggested a link on the Parkside website would be useful directing patients to the NHS one.

A.O.B.

Sheena and Kate will put forward meeting dates for the next few meetings for everyone to agree. Tuesdays was thought to be a good evening by those present.

Steve asked about the length of time records took to reach a new surgery when moving area. He was told that he couldn't get his booster jab as his records were not available.

Leaza said all records when moving from a devolved country to England have to go to Doncaster and the practice has no control over how long this will take to get the records. Moving between surgeries in England is quicker as it is done by a system called GP to GP.

As Steve has been in this area for several months Sheena suggested that he should make a complaint to the NHS and also maybe write to his MP as such a long time is unacceptable.

NOTE

David told us his Male Voice Choir has a concert at Trinity Church Lower Earley at 7.30pm on 26th February. Ticket Price £10.00. In aid of Parkinson's.

The meeting closed 8.30pm.

The date of the next meeting will be circulated as soon as possible.